

Pricing and conditions

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All previous price lists for this plan lose their validity when this document comes into force. All prices are net prices, plus the statutory value added tax of 20%.

Basic Fee	Period Unit	Netto
Basic	Month	€ 0,00

The basic fee for this plan is charged monthly to the stored credit card and enables you to use our services. The scope of the services and the amount of features included depends on the selected plan.

Transaction Fees	Country	Restriction	Default	Cross-Selling
Credit and debit cards				
Micro (max. € 5,00)	Austria	European Economic Area (EEA) / Private	1.7% + € 0.25	1.8% + € 0.25
Micro (max. € 5,00)	Austria	European Economic Area (EEA) / Business	2.1% + € 0.25	2.2% + € 0.25
Micro (max. € 5,00)	Austria	United Kingdom (GB)	2.7% + € 0.25	2.8% + € 0.25
Micro (max. € 5,00)	Austria	No restriction	3.5% + € 0.25	3.5% + € 0.25
Micro (max. € 5,00)	Germany	European Economic Area (EEA) / Private	1.7% + € 0.25	1.8% + € 0.25
Micro (max. € 5,00)	Germany	European Economic Area (EEA) / Business	2.1% + € 0.25	2.2% + € 0.25
Micro (max. € 5,00)	Germany	United Kingdom (GB)	2.7% + € 0.25	2.8% + € 0.25
Micro (max. € 5,00)	Germany	No restriction	3.5% + € 0.25	3.5% + € 0.25
Standard (min. € 5,01)	Austria	European Economic Area (EEA) / Private	2.0% + € 0.25	2.2% + € 0.25
Standard (min. € 5,01)	Austria	European Economic Area (EEA) / Business	2.4% + € 0.25	2.6% + € 0.25
Standard (min. € 5,01)	Austria	United Kingdom (GB)	3.0% + € 0.25	3.2% + € 0.25
Standard (min. € 5,01)	Austria	No restriction	3.8% + € 0.25	4.0% + € 0.25
Standard (min. € 5,01)	Germany	European Economic Area (EEA) / Private	2.0% + € 0.25	2.2% + € 0.25
Standard (min. € 5,01)	Germany	European Economic Area (EEA) / Business	2.4% + € 0.25	2.6% + € 0.25
Standard (min. € 5,01)	Germany	United Kingdom (GB)	3.0% + € 0.25	3.2% + € 0.25
Standard (min. € 5,01)	Germany	No restriction	3.8% + € 0.25	4.0% + € 0.25



The fees for transactions are made up of the fees charged by our payment provider, Stripe Inc. and the additional fees charged by MenuTecs. The actual amount depends on the location of the respective company, the payment method used and the type of order. The information given here may differ slightly from the actual fees in individual cases and is only intended as a guide. If fees are adjusted by the payment provider, these are automatically passed on and updated accordingly in the price details.

Features Fees	Included	Each Additional
Languages	2	€ 10,00

A certain number of languages, which can be used free of charge, are included differently depending on the plan. As soon as additional languages are used, they will be charged for the respective additional price according to the actual monthly usage and invoiced at the end of the current payment cycle on the invoice for the following month.

License Fees	Included	Each Additional
Tables	3	€ 7,00

A certain number of tables, which can be used free of charge, are included depending on the plan. As soon as additional tables are used, they will be charged for the respective additional price according to the actual monthly usage and invoiced at the end of the current payment cycle on the invoice for the following month. For hotels that use MenuTecs for room service, one table corresponds to one room.

Free Trial	Amount	Period Unit
Basic	0	Day

Some of our plans include a free trial period during which the monthly basic charges can be saved. All other fees and additional services will also be charged as normal during this period.

Discounts	Amount	Promotions
1. Discount	1 Month	1. Contract
2. Discount	1 Month	2. Contract
3. Discount	1 Month	3. Contract

It is possible to receive a discount on the monthly basic fee by recruiting one or more new customers. The amount of the discount depends on your own plan and that of the new customer. A discount is only granted as soon as the new customer has completed the test phase of their contract and has paid their monthly basic fee regularly for the first time. The amount of the discount granted cannot be higher than your own basic fee or that of the new customer.

Countries

European Economic Area (EEA)

Austria	Belgium	Bulgaria
Cyprus	Czech Republic	Germany
Denmark	Estonia	Spain
Finland	France	Gibraltar
Greece	Croatia	Hungary
Ireland	Iceland	Italy
Liechtenstein	Lithuania	Luxembourg
Latvia	Malta	Netherlands
Norway	Poland	Portugal
Romania	Sweden	Slovenia
Slovakia		

This is an exhaustive list of all EEA countries and is intended to serve as a reference for the information on transaction fees.